

Date
2011-10-18 08:47:41
From

XXXXXX@selexebsag.com

To
XXXXXX@intracom.sv
Others
MessageId:
Attachments
57294_image001.gif (987B)
Text

Dear XXXXXX,

further our last exchange of information related to the chopper accessories, we updated you about the positive result of the research of an alternative vendor for some connectors included in the planned shipment. We still waiting for the information about the estimated lead time to receive such items to our warehouse in order to evaluate to split the delivery into two different time.

Please inform SWO about that, and keep in contact for news, which we expected in a couple of days.

Regards
XXXXXX

[green]
Prima di stampare questa comunicazione consideratene, per favore, l'impatto ambientale
Please consider the environment before printing this email

"XXXXXX" To
11/10/2011 08:59 cc "Itsa" , "XXXXXX"
Subject RE: Chopper Accessories

XXXXXX;
Thanks for the clarification.

At this point do you prefer we explain the issue to SWO or wait for more and maybe final update from your side? They are getting worried each day.

XXXXXX

From: XXXXXX@selexelsag.com [mailto:XXXXXX@selexelsag.com]
Sent: Tuesday, 11 October, 2011 9:35 AM
To: XXXXXX
Cc: XXXXXX
Subject: Re: Chopper Accessories

Dera XXXXXX,

As already said by phone, we have to manage an unexpected problem with some connectors, part of the goods under shipment, which are manufactured in USA.

As you know, due to USA imposition to not deliver any electronic components manufacturer by them, we have to found an alternative solution.

We have two possibility at the present time:

- 1) Look for an alternative manufacturer (not USA), if any or
- 2) Remove these connectors from the delivery.

We are in charge to our purchasing dept to verify the first option, before choose the second one.

We will update you asap.

XXXXXX

Prima di stampare questa comunicazione consideratene, per favore, l'impatto ambientale
Please consider the environment before printing this email

From: XXXXXX [XXXXXX@intracom.sy]
Sent: 10/11/2011 09:24 AM ZET
To: XXXXXX
Cc: XXXXXX
Subject: Chopper Accessories

Dear XXXXXX;

The customer is becoming very suspicious of us for not sending the cable. Do you recommend I say anything to them?

XXXXXX

In short I can describe what we did

if [supportLists]>- endif>We went over there(60 Km away from Deir alzor) and we met the PBX operator and Telecom responsible Engineer. the PBX is Alcatel lucent "4400 OmniPCX " and the card that we are interfacing from their side called "NPRAE2"

Release 9.0. I got couple of screenshots and asked them for Documentation their reply was "they don't have" I got the distributor phone number from them

if [supportLists]>- endif>On Thursday I called a technical person working in seller company "Souccar Company" and he send me some spec and configuration catalogues. I delivered in my turn to SWO (Deir alzor Manager and Technical Engineer comes

from Damascus).

The status now is that we concluded that SWO are going to deliver the documentations to technical Engineers in petroleum Company. To recheck Jumpers on the card and recheck the config based on the delivered documents.

My question now should we get involved in the configuration of PBX. Or our mission stops at this level?

I do believe that the problem is not from our side and SWO convinced in this.

Looking to hearing from you?

Regards,

XXXXXX

From: XXXXXX [mailto:XXXXXX@intracom.gr]

Sent: Thursday, December 22, 2011 10:24 AM

To: XXXXXX; XXXXXX

Subject: RE: deir alzor

OK noted.

Before requesting third level support I prefer that we have the case clear

Like devices, interfaces, protocols, compatibility and capabilities of the sw versions running in the devices.

Please elaborate a fully documented case study for the connection to a PBX and as particular case

RE: deir alzor

Date: 2011-12-29 16:23:22

From: XXXXXX@intracom.gr

To: XXXXXX@intracom.sy

XXXXXX@intracom.sy

XXXXXX@intracom.sy

Others: MessageId: <4619C1B9832DA4D7791F0D6CD253C4B7C@CNU0384LW0>

InReplyTo: XXXXXX@intracom.sy

Text

Dear XXXXXX

Dear XXXXXX

In case we are asked something related to our equipment yes. Is not in our scope to learn the Akatel PBX.

The case now should be that after configuring their card (sw or deep switching) they should get some signaling or alarms in their log).

Normally if they did it well.

Then SWO should organize a session to interact and eventually establish a call. This session might involve us.

Thanks

XXXXXX

From: XXXXXX [mailto:XXXXXX@intracom.sy]

Sent: Friday, December 23, 2011 2:25 PM

To: XXXXXX; XXXXXX

Subject: RE: deir alzor

Ok,

RE: Radio issues

Date: 2011-12-20 09:55:20

From: XXXXX@intracom.gr

To: XXXXX@intracom.sy

XXXXX@intracom.sy

XXXXX@intracom.sy

XXXXX@intracom.sy

XXXXX@intracom.gr

XXXXX@intracom.gr

Others: MessageId: <3be82cc9eb1b734f82e7fce17a045a6@iris.intranet.gr>

InReplyTo: 20111215140505.3129196655@ava02tarassul.sy

Text

Hello XXXXX,

From technical point of view, better to get technical support directly from vendor (SELEX), since in Athens we do not have the required experience with Selex equipment. It would be our pleasure to add in our Greek team portfolio Tetra optimization

process. However for this we might need to be involved with this process from earlier stages, as well as to participate in this, during real network development in Syria. This has not been possible, for many reasons.

On the other hand we consider that RF planning / optimization team of Intracom is not limited to mother Greek Intracom. So we expect from you to represent this process in Tetra network of Syria, with direct communication with vendor. It shall be our

pleasure to get a copy of all your communication about this process (me and Alexandra). PMs of this project should advise us if there is any problem for direct communication with Selex.

BR

XXXXXX

Conference call on 7/6/11

Date 2011-06-08 09:22:26
From XXXXX@intracom.gr
To XXXXX@intracom.sy
XXXXX@intracom.sy
XXXXX@selex-comms.com
XXXXX@selex-comms.com
XXXXX@intracom.gr
XXXXX@intracom.gr
XXXXX@intracom.gr
XXXXX@selex-comms.com
XXXXX@intracom.com

Others MessageId: <7a4830f1194bed488e6c07bc9b880fc8@iris.intranet.gr>
InReplyTo: 5B9EEBDD3EE7458DA6A0152C5641599E@intranet.gr
Text

Dear XXXXX,

Let me summarize the main points we have discussed during our conference call.

- TEA3. The final decision from Italian authorities was postponed for the end of June. An official letter from authorities was asked from SELEX.
- Missing accessories for the terminals were gathered in Florence and will be delivered by hand to Damascus by SELEX's engineers.
- Trouble shooting guides and issues regarding operation and maintenance period, will be finalized during next week's CoC meeting at Damascus.
- A technical description with actions already done, for the clock synchronization issue will be prepared by SELEX for submission to SWO.
- Answers with target solution dates regarding the open known issues (Customer care), will be submitted by SELEX by the end of this week.

Please feel free to add your comments.

Best Regards,

XXXXX

QTY Access Body Item Cat Box 22-Mar-00

8,715 1,006 1,005 Access Body

Balance 205 205

100 Oct-10 0 Vehicular Radio VS3000, Radio Body any cat 62/68 100

100 Oct-10 0 Vehicular Radio VS3000, Radio Body any cat 63/68 100

100 Oct-10 95 Vehicular Radio VS3000, Radio Body any cat 64/68 5

35 Nov-10 30 Vehicular Radio VS3000 Accessories 5 7/86 5

35 Nov-10 0 Vehicular Radio VS3000 Accessories 5 8/86 35

12 Nov-10 0 Vehicular Radio VS3000 Accessories 5 9/86 12

35 Dec-10 0 Vehicular Radio VS3000 Accessories 5 1/58 35

35 Dec-10 0 Vehicular Radio VS3000 Accessories 5 2/58 35

35 Dec-10 0 Vehicular Radio VS3000 Accessories 5 3/58 35

10 Dec-10 0 Vehicular Radio VS3000 Accessories 5 4/58 10

35 Dec-10 0 Vehicular Radio VS3000 Accessories 5 5/58 35

35 Dec-10 32 Vehicular Radio VS3000 Accessories 5 6/58 3

60 Oct-10 Accessories 1 3/68 60
 0 Vehicular Radio VS3000
 70 Oct-10 Accessories 1 4/68 70
 59 Vehicular Radio VS3000
 60 Oct-10 Accessories 1 5/68 1
 0 Vehicular Radio VS3000
 50 Oct-10 Accessories 1 6/68 50
 0 Vehicular Radio VS3000, Radio
 100 Oct-10 Body any cat 56/68 100
 100 Oct-10 0 Vehicular Radio VS3000, Radio Body any cat 57/68 100

QTY Access Body Item Cat Box 19-Mar-00

8,715 1,006 1,005 Access Body

Balance 100 100

100 Oct-10 0 Vehicular Radio VS3000, Radio Body any cat 58/68 100
 3 5 Dec-10 0 Vehicular Radio VS3000 Accessories 2 41/58 3 5
 3 5 Dec-10 0 Vehicular Radio VS3000 Accessories 2 42/58 3 5
 3 5 Dec-10 5 Vehicular Radio VS3000 Accessories 2 43/58 3 0

QTY Access Body Item Cat Box 20-Mar-00

8,715 1,006 1,005 Access Body

Balance 200 200

60 Oct-10 0 Vehicular Radio VS3000 Accessories 3 7/68 60
 60 Oct-10 0 Vehicular Radio VS3000 Accessories 3 8/68 60
 60 Oct-10 0 Vehicular Radio VS3000 Accessories 3 9/68 60
 60 Oct-10 40 Vehicular Radio VS3000 Accessories 3 10/68 20
 100 Oct-10 0 Vehicular Radio VS3000, Radio Body any cat 59/68 100
 100 Oct-10 0 Vehicular Radio VS3000, Radio Body any cat 60/68 100

QTY Access Body Item Cat Box 21-Mar-00

8,715 1,006 1,005 Access Body

Balance 100 100

100 Oct-10 0 Vehicular Radio VS3000, Radio Body any cat 61/68 100
 3 5 Nov-10 0 Vehicular Radio VS3000 Accessories 4 1/86 3 5
 3 5 Nov-10 0 Vehicular Radio VS3000 Accessories 4 3/86 20
 3 5 Nov-10 0 Vehicular Radio VS3000 Accessories 4 4/86 3 5
 3 5 Nov-10 25 Vehicular Radio VS3000 Accessories 4 5/86 10

QTY Access Left Item Cat Box 8-May-11

8,197 1,101 1,100 Access Body
100 100

100 Oct-10 0 Vehicular Radio VS3000, Radio Body any cat 64/68 x 100

35 Dec-10 0 Vehicular Radio VS3000 Accessories 2 17/58 35

35 Dec-10 0 Vehicular Radio VS3000 Accessories 2 18/58 35

35 Dec-10 5 Vehicular Radio VS3000 Accessories 2 19/58 30

From: XXXXX[mailto:XXXXX@intracom.sy]

Sent: Saturday, 16 April, 2011 1:51 AM

To: 'XXXXX'

Cc: XXXXX; XXXXX

Subject: Delivery of 805 Vehicular Radio VS3000 and VS3000 Radio Body

Dear XXXXX;

We need to send the following 805 Vehicular Terminal and 805 associated Radio body to Damascus according to the schedule below. Please arrange with XXXXX to make sure we can follow this plan.

Things to notice:

if !supportLists]> endif]>Radio Body does not have a category.

if !supportLists]> endif]>For each Vehicular Radio VS3000 Accessory Box we send on Radio Body

if !supportLists]> endif]>SN must be tracked for both above items.

Let me know if you have a question.

XXXXX

Access Body Item Cat Box 18-Mar-00

QTY

8,715 1,006 1,005 Access Body
Balance 200 200

0 Vehicular Radio VS3000

60 Oct-10 Accessories 1 2/68 19

0 Vehicular Radio VS3000

PW: Delivery of 500 Vehicular Radio VS3000 (1000 box)

Date 2011-05-07 13:56:45

From XXXXX@intracom.sy

To XXXXX@intracom.sy

XXXXX@intracom.sy

XXXXX@intracom.sy

Others MessageId: <000001cc0cad\$cd695f890f83c1e9b05@intracom.sy>

InReplyTo: XXXXX@intracom.sy

Text

Dear XXXXX;

Due to the current situation and changes you had to make; please disregard the original request and let us do on request at a time. This is going to Muradania Police warehouse. Contact XXXXX. XXXXX left the company.

Please ship the following:

QTY Access Left Item Cat Box 8-May-11

8,197 1,001 1,000 Access Body

400 400

60 Oct-10 0 Vehicular Radio VS3000 Accessories 3 10/68 40

100 Oct-10 0 Vehicular Radio VS3000, Radio Body any cat 60/68 100

100 Oct-10 0 Vehicular Radio VS3000, Radio Body any cat 61/68 100

100 Oct-10 0 Vehicular Radio VS3000, Radio Body any cat 62/68 100

100 Oct-10 0 Vehicular Radio VS3000, Radio Body any cat 63/68 100

50 Nov-10 0 Vehicular Radio VS3000 Accessories 3 10/86 50

50 Nov-10 0 Vehicular Radio VS3000 Accessories 3 11/86 50

50 Nov-10 0 Vehicular Radio VS3000 Accessories 3 12/86 50

50 Nov-10 0 Vehicular Radio VS3000 Accessories 3 13/86 50

50 Nov-10 0 Vehicular Radio VS3000 Accessories 3 14/86 50

50 Nov-10 0 Vehicular Radio VS3000 Accessories 3 15/86 50

50 Nov-10 0 Vehicular Radio VS3000 Accessories 3 16/86 50

10 Nov-10 0 Vehicular Radio VS3000 Accessories 3 32/86 10

Updated IP Plan v4.2

Date 2011-06-16 13:02:36

From XXXXXX@selexelsag.com

To XXXXXX@intracom.sy

XXXXXX@intracom.sy

XXXXXX@intracom.gr

XXXXXX@intracom.gr

XXXXXX@intracom.gr

XXXXXX@selexelsag.com

XXXXXX@selex-comms.com

Others MessageId:

InReplyTo: XXXXXX@intracom.sy

Attachments

58626_IP_Plan_Syria_4.2 exp.xls (1.8MiB)

Text

Dear XXXXXX,

please find the updated IP Plan v4.2.

Best Regards

XXXXXX

Request for a CoC - SWO meeting next week

Date 2011-07-25 10:51:01

From XXXXX@selexelsag.com

To XXXXX@intracom.gr

XXXXXX@intracom.sy

XXXXXX@intracom.gr

XXXXXX@intracom.com

XXXXXX@intracom.com

XXXXXX@selex-comms.com

Others MessageId:

InReplyTo: 20111222084800.797C311AB2@ava03.farassu.lsy

Text

Dear Sirs,

Further the positive conclusion of the NMS acceptance tests, we would like to organise a CoC meeting to jointly analyse the results of the PAT phase and to better understand the next steps to arrive at the PAC issue, including any pending the CoC have (if any) with respect to the contractual obligations.

After our internal meeting, an official meeting with SWO can be organised to discuss about such topics with our Customer.

Moreover, the 25% of contract extension could be part of our discussion with SWO.

We propose to schedule these meeting next week, starting from Wednesday 3rd August (internal meeting) to Thursday 4th August (meeting with SWO).

We kindly ask you to verify our availability and the availability of SWO delegates for the proposed dates.

We waiting for your confirmation within tomorrow, in order to organise our business trips.

My best Regards

XXXXXX

Selex Elbag S.p.A.

Prima di stampare questa comunicazione consideratene, per favore, l'impatto ambientale

Please consider the environment before printing this email

*******SPAM***** RE: tetra project , payments release and
25% expansion LC Feeding**

Date 2011-05-23 13:25:16

From XXXXX@intracom.sy

To XXXXX@intracom.sy

XXXXX@intracom.sy

XXXXX@intracom.gr

XXXXX@intracom.sy

XXXXX@intracom.sy

XXXXX@intracom.gr

Others MessageId: <XXXXX@intracom.sy>

InReplyTo: XXXXX@intracom.sy

Text

Dear Mr. XXXXX

Following our meeting with SWO-Finance Dept yesterday, I would like to summarize the main following points :

if !supportLists!>1. endif!>PM told the customer that 153K.E (50% of 306K.E which is the services fees) was released in SP within a previous payment as the contract conditions, it was agreed that Intracom will send a letter to SWO requesting to release the another 50% of this amount in Euro.

if !supportLists!>2. endif!>APG of the equipment value will be completely released after completing the shipments (SWO referred to about 120K.E still not invoiced), we need to check out and work to release the APG asap.

if !supportLists!>3. endif!>We agree to have another meeting with the customer to decide about the second point and agree about any further payments, we can claim now.

if !supportLists!>4. endif!>The customer clarified the division of the 9M.E, which was fed to the LC for the 25% expansion of the project and confirmed his readiness to release these payments as the contract conditions and based on progress of this project.

Regards

XXXX

XXXXXX

From: XXXXXX [mailto:XXXXXX@intracom.sy]

Sent: Tuesday, December 20, 2011 12:36 PM

To: XXXXXX

Cc: XXXXXX

Subject: RE: dear alzor

Dear XXXXXX;

We received the letter as translated below. I think we need to decide if this is operation works or warranty services. We already did the first one in Damascus and it is working in Damascus. I think the rest are to be done by the operator with some remote support from us if needed.

Let us know what you recommend.

XXXXXX

+++++

Date: 20/12/2011

Subject: Connecting the PABX with the Tetra Switching center in Der Ezour

You are requested to provide the connection between PABX of the Syrian Petroleum Company, SPC, with the Tetra Switch Center in Der Ezour and to inform us of the date of execution ASAP in order for us to execute what is needed from our side.

+++++

From: XXXXXX [mailto:XXXXXX@intracom.sy]

Sent: Tuesday, 20 December, 2011 2:14 PM

To: XXXXXX

Cc: XXXXXX

Subject: RE: dear alzor

the one we are dealing now.

Thanks

XXXXXX

From: XXXXXX [mailto:XXXXXX@intracom.sy]

Sent: Wednesday, December 21, 2011 7:39 PM

To: XXXXXX; XXXXXX

Subject: RE: deir alzor

I went over there and I met with them their client but the point is that this is something is not included in our documentation and we will need support from Selex to help them.

Should I contact Selex??Open a case.

Regards,

XXXXXX

PS: Deir alzor is not calm city [armed people everywhere] and my opinion is to have a clear solution for this case before we go over there again.

From: XXXXXX [mailto:XXXXXX@intracom.gr]

Sent: Wednesday, December 21, 2011 6:15 PM

To: XXXXXX; XXXXXX

Subject: RE: deir alzor

We agreed with Dr Ali

That the request of SWO is support on the configuration.

Thanks

Government of Dubai



Jafza
Jebel Ali Free Zone

حكومة دبي

INCORPORATION CERTIFICATE

شهادة تأسيس

In accordance with the Offshore companies regulations of Jebel Ali Free Zone of 2003 The Registrar of Free Zone Company, Hereby Certifies that all the requirements of the regulations of formation of offshore companies at Jebel Ali Free Zone are satisfied and that on the 18/9/2006

وفقا لنظام شركات الاقشور سلطة المنطقة الحرة جبل علي لسنة ٢٠٠٣
يشهد مسجل شركات المنطقة الحرة أن كل متطلبات انظمة تأسيس شركات الاقشور في المنطقة الحرة جبل علي قد تم استيفائها وأنه بتاريخ ٢٠٠٦/٩/١٨

East-Med Cast International Limited

إيست - ميد كاست إنترناشيونال ليميتد

Is formed at Jebel Ali Free Zone under our perception and the seal of the Jebel Ali Free Zone Authority as an Offshore Company with a Limited Liability under No. OF2538

قد تأسست في المنطقة الحرة جبل علي بحسبنا و تحت اسم سلطة المنطقة الحرة جبل علي كشركة الاقشور ذات مسؤولية محدودة تحت الرقم أوف ٢٥٣٨

Registrar

JEBEL ALI FREE ZONE AUTHORITY

REGISTRATION NO OF2538

المسجل

سلطة المنطقة الحرة جبل علي

رقم المسجل

أوف ٢٥٣٨



**EASTMED CAST INTERNATIONAL LTD.
(JAFZA)**

Date: 20th of July 2009

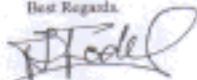
TO: SELEX SISTEMI INTEGRATI S.P.A.
Via Tiburtina KM 12,400
00131 Roma, Italia

DECLARATION

EastMed Cast International Ltd (JAFZA) declare that:

1. The activities related to the services made to SELEX Sistemi Integrati, have been developed outside of the Italian territory.
2. EastMed Cast International Ltd (JAFZA) does not have any permanent establishment in Italy.

Best Regards,



Adh Alfidel
Chairman

EASTMED CAST INTERNATIONAL LTD.
(JAFZA)

Dated: 25th of July 2009

SELEX SISTEMI INTEGRATI S.P.A.
Via Tiburtina KM 12,000
00131 Roma, Italia

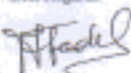
To the kind attention of Mr. _____

Dear Mr. _____

Referring to your letter and according to the request of financial dept. of Selex Sistemi Integrati, we send you herewith attached the following:

- 1- Declaration
- 2- Registration Certificate of EastMed Cast International Ltd. (JAFZA).

Best Regards



A. Attafel - Chairman

I: Scansione da WorkCentre Xerox

Date 2012-01-20 16:50:51

From XXXXX@selex-si.com

To XXXXX@alfadelgroup.com

Others MessageId: <000u01ccd78b\$494a3dd0\$Subdeb970\$@com>

InReplyTo: !&

!AAAAAAAAAAAAAYAAAAAAAAA19Y7L1EoPxGuzRp5f6bC+zCgAAAAEAAAAPZMNVgydPJ
KhwWDaopsgLMBAAAAAA==@alfadelgroup.com

Attachments

12094_DOC.PDF (112Kib)

Text

Dear XXXXX,

as agreed with Mr. A. Alfadel, please find attached the set of documents,
requested by our financial department, to be produced (as per each year)
with the fresh date 2012.

Please be so kind to issue them and to send everything by courier to my
attention.

I remain at your disposal for any further clarification.

Regards

XXXXXX

By the 3rd of February Selex Elsag shall:

if !supportLists]>a. endif]>Provide the list of the tools that may be needed in order to fix the cables on the connectors for the chopper terminals; In case proprietary tools are needed, they will be supplied by Selex Elsag and

if !supportLists]>b. endif]>Verify the availability of said cables for Training purposes (how to fix the cables on the connectors)

Selex Elsag will provide on the 11th of February in Damascus, the cable and the S/W required for programming the AS 3000 radios.

Please prepare all necessary to attend.

Deliver of Chopper's cables, connectors and Vehicular accessories

Selex Elsag will suggest on the 3rd of February the alternative way to deliver to SWO in DAM the remaining complete set of connectors and the cables which will be fixed on the connectors (in case not available in local market) as well as the vehicle accessories.

Delivery of the Repaired Equipment under warranty

All equipment is repaired and stored in Selex Elsag warehouse.

Selex Elsag will verify on 3rd of February the alternative way to deliver to SWO in DAM the repaired equipment.

Please do all necessary for the above required from our side to be successes.

XXXXXX

TD

SELEX reply on urgent requests.

Date 2012-02-02 11:17:46

From XXXXX@intracom.gr

To XXXXX@intracom.sy

XXXXX@intracom.sy

XXXXX@intracom.sy

XXXXX@intracom.sy

XXXXX@intracom.sy

XXXXX@gmail.com

Others MessageId: <86159B193.AA54AB5B744955EA9684FED@CNU0384LW0>

InReplyTo: XXXXX@intracom.sy

Text

Dear All

Please be informed that the following is under planning

Selex Elbag Engineers will be in Damascus on the 11th of February.

They will stay until the completion of the following tasks.

if {supportLists}>1. endif>Training to Intracom Telecom Engineers for 1st Level local repair of terminals. Selex Elbag will provide by the 3rd of February the following:

if {supportLists}>a. endif>Delivery of Training Material

if {supportLists}>b. endif>Delivery of Repair Procedures

if {supportLists}>c. endif>Documentation regarding all Special tolls and Standard tolls that are needed

if {supportLists}>d. endif>Delivery of List with the type of repairs which Intracom Telecom Engineers will be able to perform locally after the training

Please prepare all necessary to attend.

if {supportLists}>2. endif>Chopper's cables, connectors, cable fixing training.

Selex Elbag will deliver 3 complete sets of connectors for 3 choppers.

For using the said connectors, Selex requested Intracom Telecom to check the availability of the specified cables in Syrian Market.

Kindly find below:

The internal gateways of the switch could be equipped with any of the following interfaces:

- 3.1.16 "SELEX SCN e-PS Switching Node" in Annex O COMPLIANT - 4 wires E&M ports;
- G.703/704 2Mg/s ports supporting ISDN-PRI / Q.SIG protocol;
- VoIP GW Server to support VoIP Dispatcher: is optionally available upon customer explicit request.

We are using Euro- ISDN CTR4.

From: XXXXXX [mailto:XXXXXX@intracom.sy]

Sent: Tuesday, December 20, 2011 8:34 AM

To: XXXXXX

Cc: XXXXXX

Subject: RE: deir alzor

Good. Let us receive the letter first and we will deal with it accordingly.

From: XXXXXX [mailto:XXXXXX@intracom.sy]

Sent: Monday, 19 December, 2011 7:08 PM

To: XXXXXX

Subject: deir alzor

PYI, SWO preparing a letter that they want to connect "Pico-GW 4 PRI ISDN" with "PBX PRI" Alcatel in Deir Alzor, which is a type that even Italian never tested.

According to them it is not working.

Our reply should be "that this is does not belong to our current mission of warranty"

If they are suspicious that the gateway is broken, they have PRI tester that they can use to validate and in case they want from us to show them how to use we can show them this in Damascus.

Regards

XXXXXX

